

## **Booking conditions**

### **Reservations and deposit**

After making a booking request in which you accept these booking conditions, you will receive an email of confirmation in case the accommodation is available. Upon reservation we require a non-refundable deposit. For more information about deposits, please see "Payments" below.

Upon receipt of the deposit, Cortijo Juan Salvador will issue a final confirmation by email. The party to whom the confirmation is addressed is wholly responsible for the entire amount of the reservation, and for the compliance of members of your party with these booking conditions. Reservations cannot be accepted from persons younger than 18 years at the time of booking. Cortijo Juan Salvador reserves the right to refuse bookings without explanation.

### **Payment**

In order to guarantee your reservation, Cortijo Juan Salvador must receive 30% of the total booking amount as a non-refundable deposit when booking more than 9 weeks in advance. The balance of the reservation cost must be received by Cortijo Juan Salvador no later than 9 weeks prior to arrival. Parties booking less than 9 weeks prior to the date of arrival must pay the full booking amount at the time of reservation in order to confirm the booking. Failure to pay the balance (or total amount, as the case may be) on time will constitute cancellation, and you will be subject to cancellation charges. Receipt and banking of any deposit does not constitute acceptance of any booking. A binding contract exists only when Cortijo Juan Salvador issues an email of confirmation.

### **Prices**

All prices are in euro (EUR). The properties are fully furnished and equipped. The rental price includes bed linen but excludes €75 final cleaning services. A security deposit of €250 is required to cover the cost of any damage or breakages. This security deposit is payable in form of cash and must be presented to the key holder on arrival. In cases when damages exceed the security deposit amount, the renter is obliged to pay the full cost of the damages. The deposit will be returned in full, minus any costs incurred, upon departure.

### **Alterations and cancellations by Cortijo Juan Salvador**

In the unlikely event that it is necessary to make an alteration to or cancel the holiday accommodation specified in the letter of confirmation, Cortijo Juan Salvador will inform you as soon as possible and, if requested, will try to arrange an alternative of similar type and standard as originally requested. If the alternative holiday accommodation is not acceptable, we will refund in full all monies paid and shall be under no other liability.

**Cancellation by you**

Any cancellation by you, for whatever reason, must be made in writing to: Cortijo Juan Salvador, Buzoneria Venta Galwey, 29013 Málaga, MALAGA, Spain. Cancellations become effective upon the date received in writing by Cortijo Juan Salvador. Cancellations received 9 weeks or more prior to arrival, will be subject to a cancellation charge amounting to the total of the deposit paid. Cancellations received within 9 weeks prior to arrival or during your stay, or if Cortijo Juan Salvador cancels the booking due to non-payment, will be subject to cancellation charges amounting to the total rental cost. Cortijo Juan Salvador therefore recommends that you consult your insurer about the possibility of cancellation coverage.

**Amendments by you**

Upon receipt of your confirmation email, you are responsible for checking the correctness of the rental details. If, after your booking has been accepted, you require us to amend it in any way, or to re-invoice you, Cortijo Juan Salvador reserves the right to charge an amendment fee of €100 (one hundred euros) per booking. Cortijo Juan Salvador reserves the right to treat a change of accommodation and/or holiday dates as a cancellation of one holiday and the booking of another.

**Number of people using the holiday accommodation**

The number of people staying in the accommodation must not exceed the number of sleeping places, except in the case of infants under two years. In the event that the maximum number is exceeded without prior agreement, Cortijo Juan Salvador reserves the right to refuse or revoke the booking at our sole discretion.

**Access**

Representatives of Cortijo Juan Salvador shall be allowed access to the holiday accommodation at any reasonable time during any holiday occupancy for the purpose of inspection and maintenance.

**Arrival and departure**

Guests staying at Cortijo Juan Salvador must check in between 4:00 pm (16:00 hrs.) and 7:00 pm (19:00 hrs.) on the holiday start date. The accommodation must be vacated by 10:00 am (10:00) on the last day of the booking. Cortijo Juan Salvador must be informed if arrival or departure times vary from the above.

**Pets**

Pets are not allowed without prior written permission.

**Property cleaning**

The accommodation will be thoroughly cleaned the start of the rental period. The accommodation must be left clean (normal usage) at the end of the rental period.

**Behaviour**

The person signing the booking letter of confirmation is wholly responsible for the correct and decent behaviour of all members of his/her party. Should you and/or your party behave in a manner deemed unsuitable by Cortijo Juan Salvador, we retain the right to request that you and your party vacate the accommodation. In case of damage, the renter will be held responsible for all costs incurred. We recommend that guests take out appropriate travel insurance that will cover damage/breakages in the rented accommodation.

**Security and Valuables**

Cortijo Juan Salvador cannot be held responsible for the loss of valuables left in the accommodation.

**Your responsibilities**

You must maintain the holiday accommodation and all furniture, fittings, effects, facilities and equipment in the same condition as at the commencement of the holiday, and leave the holiday accommodation in the same state of cleanliness and general order in which it was found. You are responsible for all damage or loss which occurs to the property and its contents during your occupation, and will be responsible for paying appropriate compensation in the event of breakages or damage.

**Liability**

Cortijo Juan Salvador shall not be responsible for the death or personal injury of you or any person in your party at the property unless this results from gross negligence or deliberate misconduct. Cortijo Juan Salvador shall not be liable for any loss, breach or delay due to any cause beyond our reasonable control, including though not limited to act of God, explosion, flood, tempest, fire or accident, war or threat of war, civil disturbance, acts, restrictions, regulations, by-laws or measures of any kind on the part of any governmental or local authority, strikes, lock-outs or other industrial actions or disputes or adverse weather conditions. In case of any such event, Cortijo Juan Salvador shall be entitled to treat the contract as discharged. In the event of such discharge, our liability shall be limited to the return of sums paid to us in respect of the unused portion of the holiday calculated on a pro rata daily basis. Cortijo Juan Salvador cannot be held responsible for breakdown of mechanical equipment such as pumps, boilers, swimming pool filtration systems, etc., nor for failure of public utilities such as water, gas and electricity. Nor is Cortijo Juan Salvador responsible for noise or disturbances which are beyond our control.